









Duty of Care

WARD

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GOODS VEHICLE OPERATOR'S LICENCE

THIS LICENCE MUST NOT BE ALTERED OR DEFACED IN ANY WAY

Issued to:

MR MIN BAWA
DONALD WARD LTD
DONALD WARD HOUSE
EAST STREET
ILKESTON
DE7 5JB

Issued by:

Office of the Traffic Commissioner
London and the South East of England
Ivy House
3 Ivy Terrace
Eastbourne
BN21 4QT
0300 123 9000

Goods Vehicle Standard National

Licence number: OK2059871
NOT TRANSFERABLE

This licence is in force from: 21/10/2022

This licence will continue for as long as you continue to meet its terms. However, it will come to an end if you do not pay the necessary continuation fee by the date required. The licence may also face regulatory action including revocation if you operate outside its terms. You have paid for an initial period of five years, which starts with the date the licence was issued. The continuation fee must be paid before the end of the month before that five year period comes to an end and every five years after that. Please see note 1 for further details.

This document is an operator's licence issued under the Goods Vehicles (Licensing of Operators) Act 1995 (the Act). The undertakings recorded on this licence have been given by the licence holder and are considered to be material to the grant of the licence. In the case of a licence first issued before 1 January 1996, the recorded undertakings include statements of intent made by the operator.

The maximum number of motor vehicles and trailers authorised in accordance with section 6 of the Act is:

Motor vehicles	5
Trailers (inc semi-trailers)	5

Traffic Commissioner

Date of issue or re-issue: 11/07/2024

GOODS VEHICLE OPERATOR'S LICENCE

THIS LICENCE MUST NOT BE ALTERED OR DEFACED IN ANY WAY

Issued to:

Min Bawa
DONALD WARD LTD
DONALD WARD HOUSE
EAST STREET
ILKESTON
DE7 5JB

Issued by:

Office of the Traffic Commissioner
Wales
Swyddfeydd Penrallt Offices
Ffordd Pafiliwn
Caernarfon
Gwynedd
LL55 1BN
0300 123 9000

Goods Vehicle Standard National

Licence number: OG2065577
NOT TRANSFERABLE

This licence is in force from: 15/06/2023

This licence will continue for as long as you continue to meet its terms. However, it will come to an end if you do not pay the necessary continuation fee by the date required. The licence may also face regulatory action including revocation if you operate outside its terms. You have paid for an initial period of five years, which starts with the date the licence was issued. The continuation fee must be paid before the end of the month before that five year period comes to an end and every five years after that. Please see note 1 for further details.

This document is an operator's licence issued under the Goods Vehicles (Licensing of Operators) Act 1995 (the Act). The undertakings recorded on this licence have been given by the licence holder and are considered to be material to the grant of the licence. In the case of a licence first issued before 1 January 1996, the recorded undertakings include statements of intent made by the operator.

The maximum number of motor vehicles and trailers authorised in accordance with section 6 of the Act is:

Motor vehicles	10
Trailers (inc semi-trailers)	10

Traffic Commissioner

Date of issue or re-issue: 11/07/2024

GOODS VEHICLE OPERATOR'S LICENCE

THIS LICENCE MUST NOT BE ALTERED OR DEFACED IN ANY WAY

Issued to:

MR MIN BAWA
DONALD WARD LTD
DONALD WARD HOUSE
EAST STREET
ILKESTON
DE7 5JB

Issued by:

Office of the Traffic Commissioner
North West of England
Quarry House
Quarry Hill
Leeds
LS2 7UE
0300 123 9000

Goods Vehicle Standard National

Licence number: OC0276179
NOT TRANSFERABLE

This licence is in force from: 03/08/1992

This licence will continue for as long as you continue to meet its terms. However, it will come to an end if you do not pay the necessary continuation fee by the date required. The licence may also face regulatory action including revocation if you operate outside its terms. You have paid for an initial period of five years, which starts with the date the licence was issued. The continuation fee must be paid before the end of the month before that five year period comes to an end and every five years after that. Please see note 1 for further details.

This document is an operator's licence issued under the Goods Vehicles (Licensing of Operators) Act 1995 (the Act). The undertakings recorded on this licence have been given by the licence holder and are considered to be material to the grant of the licence. In the case of a licence first issued before 1 January 1996, the recorded undertakings include statements of intent made by the operator.

The maximum number of motor vehicles and trailers authorised in accordance with section 6 of the Act is:

Motor vehicles	200
Trailers (inc semi-trailers)	120

Traffic Commissioner

Date of issue or re-issue: 24/07/2026

GOODS VEHICLE OPERATOR'S LICENCE

THIS LICENCE MUST NOT BE ALTERED OR DEFACED IN ANY WAY

Issued to:

MR MIN BAWA
DONALD WARD LTD
DONALD WARD HOUSE
EAST STREET
ILKESTON
DE7 5JB

Issued by:

Office of the Traffic Commissioner
North East of England
Hillcrest House
386 Harehills Lane
Leeds
LS9 6NF
0300 123 9000

Goods Vehicle Standard National

Licence number: OB2057525
NOT TRANSFERABLE

This licence is in force from: 28/07/2022

This licence will continue for as long as you continue to meet its terms. However, it will come to an end if you do not pay the necessary continuation fee by the date required. The licence may also face regulatory action including revocation if you operate outside its terms. You have paid for an initial period of five years, which starts with the date the licence was issued. The continuation fee must be paid before the end of the month before that five year period comes to an end and every five years after that. Please see note 1 for further details.

This document is an operator's licence issued under the Goods Vehicles (Licensing of Operators) Act 1995 (the Act). The undertakings recorded on this licence have been given by the licence holder and are considered to be material to the grant of the licence. In the case of a licence first issued before 1 January 1996, the recorded undertakings include statements of intent made by the operator.

The maximum number of motor vehicles and trailers authorised in accordance with section 6 of the Act is:

Motor vehicles	20
Trailers (inc semi-trailers)	20

Traffic Commissioner

Date of issue or re-issue: 15/06/2023

Ward Environmental Permits & Licences

Permit Number	EAWML	Type of Registration	Material	Site	Address	ExpiryDate
CBDU73041	N/A	Waste carriers	Both	Ward	Organisation	28.01.2028
CBDU517060	N/A	Waste Carriers	Textiles	Recycleacar	Organisation	23.01.2027
DP3292FX/A001	40281	Environmental Permit	Waste	Swadlincote	Moira Road, Woodville, Swadlincote, Derbyshire, DE11 8DG	N/A
EPR/VP3296FK/V002	41257	Environmental Permit	Metal	Swadlincote	Moira Road, Woodville, Swadlincote, Derbyshire, DE11 8DG	N/A
EPR/CB3606XS/V003	65447	Environmental Permit	Both	Chesterfield	Newbridge Lane, Old Whittington, Chesterfield, S41 9HY	N/A
EPR/WP3195VY/V003 consolidated (EPR/WP3196EX)	43392/43571	Environmental Permit	Both	Hallam Fields	Hallam Fields Road, Ilkeston, Derbyshire, DE7 4RT	N/A
EPR/DP3793CE/V005	43394	Environmental Permit	Metal	Griffon Road	Griffon Road, Quarry Hill Ind Est, Ilkeston, DE7 4RF	N/A
FP3690CT/A001	43580	Environmental Permit	Waste	Griffon Road	Griffon Road, Quarry Hill Ind Est, Ilkeston, DE7 4RF	N/A
EPR/LB3400TE	68698	Environmental Permit	Both	York	Murton Lane, Murton, York, YO19 5UF	N/A
EPR/WE3588AB	120522	Environmental Permit	Metal	Burton	Derwent Park, Hawkins Lane, Burton-on-Trent, DE14 1QA	N/A
EPR/QP3525MG		Environmental Permit	Both	Nottingham	Harrimans Lane, Nottingham, NG7 2SD	N/A
RP3531VH	N/A	Installation	Metal	Griffon Road	Fragmentiser, Griffon Road, Quarry Hill Ind Est, Ilkeston, DE7 4RF	N/A
SMD 0028	N/A	Scrap Metal Dealers Licence	Metal	Burton	Derwent Park, Hawkins Lane, Burton-on-Trent, DE14 1QA	19.06.2028
SMD 0034	N/A	Scrap Metal Dealers Licence	Metal	Chesterfield	Newbridge Lane, Old Whittington, Chesterfield, S41 9HY	03.02.2027
LSL 0010	N/A	Scrap Metal Dealers Licence	Metal	Griffon Road	Griffon Road, Quarry Hill Ind Est, Ilkeston, DE7 4RF	26.11.2028
LSL 0010	N/A	Scrap Metal Dealers Licence	Metal	Hallam Fields	Griffon Road, Quarry Hill Ind Est, Ilkeston, DE7 4RF	26.11.2028
LASCRAP/0002	N/A	Scrap Metal Dealers Licence	Metal	Swadlincote	Moira Road, Woodville, Swadlincote, Derbyshire, DE11 8DG	30.11.2028
SMD 0012	N/A	Scrap Metal Dealers Licence	Metal	Cardiff	Cold Store Road, Cardiff, CF10 4LY	07.06.2029
CYC/MAU/002645	N/A	Scrap Metal Dealers Licences	Metal	York	Murton Lane, Murton, York, YO19 5UF	20.11.2028
SMDS00085	N/A	Scrap Metal Dealers Licences	Metal	Huddersfield	Back Chapel Ln, Moldgreen, Huddersfield HD5 9BG	29.03.2029
SL23	N/A	Scrap Metal Dealers Licence	Metal	Nottingham	Harrimans Lane, Nottingham, NG7 2SD	13.05.2029
SMD0013	N/A	Scrap Metal Dealers Licence	Metal	Castleford	Lock Lane, Castleford, West Yorkshire, WF10 2JU	08.06.2029
099559	N/A	Scrap Metal Dealers Licence	Metal	Barnsley	Harrimans Lane, Nottingham, NG7 2SD	21.07.2029
SMD 0020	N/A	Scrap Metal Dealers Licence	Metal	RecycleACar	Griffon Road, Quarry Hill Ind Est, Ilkeston, DE7 4RF	16.02.2027
CYC/MAU/0841234	N/A	Scrap Metal Dealers Licence	Metal	Recycleacar	Murton Lane, Murton, York, YO19 5UF	03.06.2029
SMDS00087	N/A	Scrap Metal Dealers Licence	Metal	Recycleacar	Back Chapel Ln, Moldgreen, Huddersfield HD5 9BG	22.06.2029
SL25	N/A	Scrap Metal Dealers Licence	Metal	Recycleacar	Harrimans Lane, Nottingham, NG7 2SD	05.06.2029
NRW-WME117059	N/A	Exemption S2, T9	Metal	Cardiff	Cold Store Road, Cardiff, CF10 4LY	10.01.2029
WEX402097	N/A	Exemption S1, T9	Metal	Griffon Road	Griffon Road, Quarry Hill Ind Est, Ilkeston, DE7 4RF	29.04.2027
WEX427676	N/A	Exemption S2	Metal	Griffon Road	Griffon Road, Quarry Hill Ind Est, Ilkeston, DE7 4RF	13.02.2028
WEX453692	N/A	Exemption S2, T2, T4	Textiles	WARDrobe	New Stanton Park, Ilkeston, DE7 4QU	28.05.2028
WEX486609	N/A	Exemption T2	Textiles	WARDrobe	Unit 22 Milnhay Industrial Park, Milnhay, NG16 4AR	19.03.2029
WEX486461	N/A	Exemption S2 & T4	Textiles	WARDrobe	Unit 22 Milnhay Industrial Park, Milnhay, NG16 4AR	16.03.2029
WEX483245	N/A	Exemption T9	Metal	Barnsley	Boulder Bridge Lane, Cudworth, Barnsley S71 3HJ	29.01.2029

WEX483155	N/A	Exemption T9	Metal	Castleford	Lock Lane, Castleford WF10 2JU	29.01.2029
WEX490720	N/A	Exemption S2	Metal	Castleford	Lock Lane, Castleford WF10 2JU	26.05.2029
WEX487152	N/A	Exemption T9	Metal	Nottingham	Harrimans Lane, Nottingham, NG7 2SD	25.03.2029
WEX483157	N/A	Exemption T9	Metal	Huddersfield	Back Chapel Ln, Moldgreen, Huddersfield HD5 9BG	29.01.2029
WEX502057	N/A	Exemption S2	Metal	Huddersfield	Back Chapel Ln, Moldgreen, Huddersfield HD5 9BG	28.10.2029

Certificate of Registration under the Waste (England and Wales) Regulations 2011

Regulation authority

Name	Environment Agency
Address	National Customer Contact Centre 99 Parkway Avenue Sheffield S9 4WF
Telephone number	03708 506506

The Environment Agency certify that the following information is entered in the register which they maintain under regulation 28 of the Waste (England and Wales) Regulations 2011.

Carriers details

Name of registered carrier	DONALD WARD LIMITED
Registered as	An upper tier waste carrier, broker and dealer
Registration number	CBDU73041
Address of place of business	DONALD WARD LTD GRIFFON ROAD QUARRY HILL INDUSTRIAL ESTATE ILKESTON DE7 4RF United Kingdom
Date of registration	17 December 2024
Expiry date of registration (unless revoked)	28 January 2028

This certificate was created on 23 November 2026. These details are correct at the time of certificate generation.

This copy has been issued under Regulation 6 of Waste (England and Wales) Amendment Act 2014 by the Environment Agency. This is copy number 3 of the certificate.

Making changes to your registration

Your registration will last 3 years and will need to be renewed after this period. If any of your details change, you must notify us within 28 days of the change.

Attis Insurance Brokers Ltd
Millshaw
Beeston
Leeds
LS11 8EG

To Whom It May Concern,

1st June 2026

RE: Ward Group Holdings Limited, Ward Real Estate Limited and subsidiary companies including Donald Ward Limited trading as Ward, Ward Recycling, Ward Special Projects, LSD Recycling, Erewash Recycling, Erewash Skiphire, Big Red Skips, Cheap Skips, Ripley Mini Skips, Spire Skips, Forward Recycling, WARDrobe, L Clancey & Sons, Recycleacar Limited and Opteco UK Ltd

Business Description: Waste and scrap metal merchants, including shredding, dismantling, handpicking, shearing, cutting, squashing, baling, bombing, burning, sizing, sinking, stripping, sorting, screening and sale of ferrous and non-ferrous scrap metals including zorba, brass, aluminium, copper, lead and stainless steel. Collection (including burning and dismantling at customers' sites) and recycling of waste materials, including sorting, screening, sizing, handpicking, baling and trommelling the materials to split out recyclable materials from the materials to be sent to landfill. End of life vehicle processing. Production and sale of wood shavings. Skip hire (commercial and private), waste transfer station operators (including hazardous waste – asbestos) and property owners. Demolition contractors. Asbestos contaminated soil removal. Textile recycling and loading vessels. Vehicle transportation, collection, dismantling and recycling end of use motor vehicles, salvage vehicle parts & road worthy vehicles

We can confirm that we act as the Insurance Brokers on behalf of the above Insured and Insurance has been put in place on behalf of our client for the periods shown below plus any renewal subsequently agreed.

Employers Liability

Insurer:	Miles Smith Ltd - Underwritten by Aspen Insurance UK, QBE Casualty Syndicate 386 at Lloyds, Lloyds Syndicate IVE 2525 & Ascot Syndicate ASC 1414
Policy number:	B190355221031
Cover period:	31st May 2026 to 30th May 2027
Indemnity limit:	£20,000,000 any one occurrence including costs and expenses

Public, Products & Pollution Liability

Insurer:	Miles Smith Ltd - Underwritten by Aspen Insurance UK ltd, QBE Casualty Syndicate 386 at Lloyds, Lloyds Syndicate IVE 2525 & Ascot Syndicate ASC 1414
Policy number:	B190355221031
Cover period:	31st May 2026 to 30th May 2027
Public Liability Indemnity Limit:	£20,000,000 any occurrence
Products Liability Indemnity Limit:	£20,000,000 in all in the period of insurance
Pollution Liability Indemnity Limit:	£20,000,000 in all in the period of insurance including costs and expenses

Attis is a trading name of Attis Insurance Brokers Ltd, a company that is authorised and regulated by the Financial Conduct Authority (FCA)
Company reg no. 12955173. FRN 937352. Registered office Millshaw, Beeston, Leeds, LS11 8EG

Indemnity To Principal

Cover Included:	Yes

Hired In Plant

Insurer:	Miles Smith Ltd - Underwritten by QBE Europe SA/NV
Policy number:	B1903220502153
Cover period:	31st May 2026 to 30th May 2027
Indemnity limit:	£750,000 any one occurrence limit £500,000 any one item limit

Please Note

Cover is subject to Insurers Policy Terms, Conditions, Exclusions and Cancellation Policies.

The Information provided in this document has been based on the arrangements in place at the time of writing but please be aware that changes may occur during the policy period. The expiry date shown above is the standard policy expiry date and under certain circumstances cancellation could occur prior to this date.

Please note that this document is provided as an information summary only and does not extend or amend the cover provided by the relevant insurance policies.

If you have any specific queries in relation to our client's insurance arrangements, please contact us via our client and we will be happy to assist.

Yours faithfully,



Alexander Drakeley Cert CII
Senior Broker

Attis Insurance Brokers Ltd
Millshaw
Beeston
Leeds
LS11 8EG

1st June 2026

To Whom It May Concern,

Client Name: Donald Ward Limited t/as Ward Recycling
Address: Griffon Road, Quarry Hill Industrial Estate, Ilkeston, Derbyshire, DE7 4RF
Business: Waste & Metal Recycling

We can confirm that we act as the Insurance Brokers on behalf of the above Insured and Insurance has been put in place on behalf of our client for the periods shown below plus any renewal subsequently agreed.

Motor Fleet Insurance

Insurer:	Miles Smith Plc Underwritten by Aioi Nissay Dowa Insurance UK Limited
Policy number:	A603729
Cover period:	31st May 2026 to 30th May 2027
Cover:	*Comprehensive (*Some vehicles covered Third Party Only)
Standard Excess:	£2,500 (Accidental Damage, Fire & Theft, Glass & Windscreen Replacement
Persons or classes of person entitled to drive:	Any licensed driver person who is driving with the policyholder's consent FJ21YPW, FG25ECN & W4RDM – Excluding drivers under 30 years old, minimum 3 years driving experience and 3 years full driving licence
Limitations to Use:	Use in connection with the policyholder's business including use for hire and/or reward Use for social domestic and pleasure purposes
Third Party Limit of Indemnity / Damage to Property Limits	£50,000,000 Private Cars £50,000,000 All other Vehicles £5,000,000 Hazardous Goods

Please Note:

Cover is subject to Insurers Policy Terms, Conditions, Exclusions and Cancellation Policies. The Information provided in this document has been based on the arrangements in place at the time of writing but please be aware that changes may occur during the policy period. The expiry date shown above is the standard policy expiry date and under certain circumstances cancellation could occur prior to this date.

Please note that this document is provided as an information summary only and does not extend or amend the cover provided by the relevant insurance policies. If you have any specific queries in relation to our client's insurance arrangements, please contact us via our client and we will be happy to assist.

Yours faithfully,

Alexander Drakeley Cert CII
Senior Broker

Attis is a trading name of Attis Insurance Brokers Ltd, a company that is authorised and regulated by the Financial Conduct Authority (FCA)
Company reg no. 12955173. FRN 937352. Registered office Millshaw, Beeston, Leeds, LS11 8EG

Certificate of Motor Insurance

Certificate Number A603729

1. **Description of Vehicle** C - Any Motor Vehicle the property of the policyholder or in their custody or control or for which they are legally responsible

2. **Name of Policyholder** Donald Ward Limited t/a Ward Recycling

3. **Effective date of the commencement of insurance for the purposes of the relevant law.** 31/05/2026 00:00:01

4. **Date of expiry of insurance** 30/05/2027 MIDNIGHT

5. **Person or classes of person entitled to drive.**

   D - Any Licensed Driver - any person who is driving with the policyholder's consent

   Provided that the person driving holds a licence to drive the vehicle or has held and is not disqualified from holding or obtaining such a licence.

6. **Limitations to use.**

   Use in connection with the policyholder's business including use for hire and reward
   Use for social domestic and pleasure purposes only

   The policy does not cover

   Carriage of passengers for hire and/or reward
   Racing, pace-setting, speed trials, motor rallies, competitions or trials
   In connection with the Motor Trade
   Towing for reward a mechanically propelled vehicle

I hereby certify that the document to which this certificate relates satisfies the requirements of the relevant law applicable in Great Britain, Northern Ireland, the Isle of Man, the Island of Guernsey, the Island of Jersey and the Island of Alderney.

For and on behalf of the insurers

Warren Hetz - Aioi Nissay Dowa Insurance UK Limited, Authorised Insurer

Aioi Nissay Dowa Insurance UK Limited. Authorised by the Financial Conduct Authority, and authorised and regulated by the Prudential Regulation Authority, Financial Services Register number 816870. Aioi Nissay Dowa Insurance UK Limited is registered in England and Wales (Company Number: 11105895), registered office: 52-56 Leadenhall Street, London EC3A 2BJ.

Advice to Third Parties
Nothing contained in this certificate affects your rights as Third Party to make a claim.

NOTE: For full details of the insurance cover reference should be made to the policy.

Aioi Nissay Dowa Insurance UK Limited. Authorised by the Financial Conduct Authority, and authorised and regulated by the Prudential Regulation Authority, Financial Services Register number 816870. Aioi Nissay Dowa Insurance UK Limited is registered in England and Wales (Company Number: 11105895), registered office: 52-56 Leadenhall Street, London EC3A 2BJ. A member of the MS&AD Insurance Group.

IMPORTANT

The insurance evidenced by this Certificate of Motor Insurance extends to include the compulsory Motor insurance requirements of:

a) any country that is a member of the European Union

b) any other countries which have made arrangements which meet the insurance conditions of and are approved by the Commission of the European Union.

Die Versicherung, die durch diese KFZ-Versicherungsbescheinigung belegt wird, erstreckt sich auf die obligatorischen Voraussetzungen für eine KFZ-Versicherung in:

a) sämtlichen Mitgliedsstaaten der Europäischen Union; und

b) sämtlichen Ländern, für die Regelungen bestehen, die die Versicherungsbedingungen der Europäischen Kommission erfüllen und von dieser zugelassen wurden.

L'assurance indiquée sur cette attestation d'assurance automobile inclut les exigences obligatoires de l'assurance automobile applicable à:

a) tout pays membre de l'Union Européenne.

b) tout autre pays ayant des accords qui répondent aux conditions d'assurance de la Commission Européenne et approuvés par celle-ci.

El seguro constatado por este certificado de seguro de Automóvil incluye los requisitos obligatorios de seguro de Automóvil de:

a) Cualquier país que sea miembro de la Unión Europea.

b) Cualquier otro país con acuerdos que cumplan las condiciones de seguro de Automóvil y estén aprobados por la Comisión de la Unión Europea.

CERTIFICATE OF MEMBERSHIP

arca

This is to certify that

Ward Recycling

has fulfilled the criteria required of
an Associate Member of the
Asbestos Removal Contractors Association

Membership No: 16200
Joined On: 02/12/2010
Certificate Expiry: 30/11/2025

Steve Sadley
Chief Executive

This certification is subject to continual compliance with the Association's rules of membership. Member status can be verified at www.arca.org.uk
Asbestos Removal Contractors Association Ltd (ARCA) was incorporated in 1985 as a company limited by guarantee. Registered in England & Wales No 1972620.



Bureau of International Recycling

Gold Membership Certificate

We are proud to confirm that

WARD

United Kingdom (Ilkeston)

is a BIR Gold Member Company in good standing.

The Bureau of International Recycling (BIR) is the world federation of recycling industries.
When joining, BIR members accept to abide by a Code of Conduct
based on strict business ethics.

This membership certificate is valid until December 2025.



Ward Recycling,
Boulderbridge Lane,
Cudworth,
Barnsley, S71 3HJ.

British Beer and Pub Association
Ground Floor, 61 Queen Street
London,
EC4R 1EB

4th November 2026

Dear Mr Williams

Following the audit of Ward Recycling, Barnsley by Keg Watch on 21st October 2026, I am now writing to inform you of our decision with regards to accreditation under the BBPA accredited yard scheme.

Neither the background checks performed by Keg Watch nor the audit were able to uncover issues that would raise concerns over the conditions laid down in TC 423 (V3). It is therefore my pleasure to inform you that your site has been granted accreditation under the BBPA accredited scrap yard scheme with immediate effect.

I would like to take this opportunity to remind you that as an accredited scrap yard, Keg Watch will continue to undertake follow-up audits at regular intervals. Please be aware however that Keg Watch will also be asked to audit outside of this schedule should there be any suspicion or report of non-conformance with the accreditation conditions.

There is no further action required on your part and notification of this decision will be made directly to your nominating brewery as well as to the wider BBPA membership.

Finally, on behalf of the BBPA, I would like to offer my congratulations on gaining accreditation and thanks for your interest in taking part in this scheme. If I can be of any further help or you would like further information, please do not hesitate to contact me.

Best Wishes,



Stephen Livens

Technical and Regulatory Affairs Director
British Beer and Pub Association

BMRA
2001-2026
United for 25 years

Donald Ward Ltd t/a Ward Recycling

As an ordinary member of the

British Metals Recycling Association 2026

this company is committed to:

- Complying with all UK laws, and fully endorsing the prohibition on any form of cash payments that contravene them.
- Maintaining high standards of commercial conduct and business ethics with other members, customers and suppliers.
- Representing the common interests of the metals recycling industry.
- Observing the highest practical standards of environmental care and protection.
- Observing the need for good practice in health and safety.
- Maintaining adequate public and employee liability insurance cover.
- Cooperating with local authorities, regulators and other public servants.

President: Susie Burrage OBE

S/Burrage

5 Ramsay Court, Hinchingbrooke Business Park, Huntingdon, Cambridgeshire PE29 6FY
01480 455249 • admin@recyclemetals.org • www.recyclemetals.org

Certificate of Registration

This is to certify that the Management System of:

Donald Ward Limited Trading as: Ward Recycling
Old Whittington, Chesterfield, S41 9HY

has been approved by ISOQAR and is compliant with the requirements of:

BS15713: 2023 Secure Destruction of Confidential Material

SCOPE OF REGISTRATION

The secure collection, storage and destruction of confidential waste materials.

CERTIFICATE NUMBER: 12776-DCM-004

Initial Registration Date:	23/05/2019
Previous Expiry Date:	10/02/2024
Recertification Audit Date:	30/01/2024
Re-issue Date:	20/04/2026
Current Expiry Date:	10/02/2027

SIGNED

Jim Anderson, Chief Executive Officer
(on behalf of ISOQAR)

This certificate will remain current subject to the company maintaining its system to the required standard. This will be monitored regularly by ISOQAR.
Further clarification regarding the scope of this certificate and the applicability of the relevant standards' requirement may be obtained by consulting ISOQAR.

ISOQAR Limited, Cobra Court, 1 Blackmore Road, Stretford, Manchester M32 0QY
T: 0161 865 3699 **E:** isoqarenquires@alcumus.com **W:** isoqar.com
This certificate is the property of ISOQAR and be returned of request.

ISOQAR REGISTERED

CIWM

This is to certify that

Donald Ward Ltd t/a Ward

is a CIWM Affiliated Organisation

and have demonstrated their commitment to excellence in sustainable resource management by signing up to the CIWM Affiliated Organisation Code of Conduct.

Renewal date: 31st December 2026

Signed:



President, CIWM

CLOCS Champion Member

Donald Ward Ltd (Trading as Ward)

is committed to ensuring safer, leaner and greener construction vehicle journeys



Andy Brooke
CLOCS Programme Director

Membership valid until

9 October 2027

Membership number: CM010223

CLOCS | Construction Logistics and Community Safety

clocs.org.uk
Together we are stronger

Acclaim Accreditation

- Certificate of -
Health & Safety Accreditation

This is to certify that

WARD

★ HAS ACHIEVED ACCLAIM ACCREDITATION ★

Contractor with 5 or more employees



SIMON GIBBS
Chief Executive Officer

Registration No: **114662**

Date of Assessment & Issue: **25 September 2024** Expiry Date: **19 October 2025**

This certifies remains the property of Acclaim Accreditation and must be surrendered on demand.

*For verification please contact Acclaim Accreditation on **0333 300 3066***

*Full validation of this certificate should be made via the SSIP portal **SSIPPortal.org.uk** | **AcclaimAccreditation.co.uk***

Acclaim Accreditation is a service brought to you by Constructionline or Facilitiesline or Builder's Profile & is administered by Fortius. Registered in England No.11188766

UKAS INSPECTION
23045

SSIP Registered Member

Acclaim Accreditation is a UKAS accredited Type C Inspection body under ISO17020:2012 covering the SSIP Core Criteria.

ONCE FOR ALL
HEALTH & SAFETY

Certificate of Health & Safety

This certifies that the member named below has met the requirements of the Once For All Health & Safety SSIP

WARD

Has achieved Once For All Health & Safety

Deem to Satisfy

Registration No: **114662**

Date of Assessment & Issue: **16 February 2021**

Expiry Date: **10 February 2027**

Awarding Body: **ISO 45001**

David Hornsby
Chief Executive Officer



This certificate remains the property of Once For all Health and Safety and must be surrendered on demand.
Full validation of this certificate should be made via the SSIP portal **SSIPPortal.org.uk**.
Registered in England **No.11188766**.
Once For All Health and Safety SSIP is a **UKAS accredited Type C Inspection body under ISO 17020:2012** covering the SSIP Core Criteria.
Once For All Health and Safety was formerly known as Acclaim.
You can contact Once For All Health and Safety on **0333 300 3066**.

ONCE FOR ALL

UKAS INSPECTION
23045

SSIP
Registered Member

Constructionline

Gold Member

Certificate of Membership

This certifies that the member named below has met pre-qualification requirements appropriate to public and private sector procurement.

WARD

Registration No: **114662**

Date Issued: **20 October 2025**

A supplier's verification status is dynamic.
This certificate proves the Supplier was verified to the named level on the day stated only.
For the current status please check the Constructionline platform.

PO BOX 6441,
Basingstoke, Hampshire, RG21 7FN
0333 300 3066 | Constructionline.co.uk

Social Value

CERTIFICATE
OF COMPLETION

WARD

Registration No: **114662**

Date Issued: **20 October 2025**

This certifies that the member named above has met the requirements of the Social Value question set

A supplier's status is dynamic. This proves the supplier has completed the Social Value question set on the day stated only. For further details, please check the platform.

Constructionline | Facilitiesline

PO BOX 6441, Basingstoke,
Hampshire, RG21 7FN

0333 300 3066

constructionline.co.uk | facilitiesline.co.uk

Certificate of Membership

This is to certify that

Ward Limited

is a Supporter Member

for the period

1st July 2025 – 1st July 2026

CL:AIRE MEMBERSHIP

CL:AIRE
Registered address: Reading Business Centre, 8th Floor, Fountain House, 2 Queens Walk, Reading, RG1 7QF
Telephone: +44 (0)118 228 1488
members@claire.co.uk Website: www.claire.co.uk
CL:AIRE is a Charitable Company Limited by Guarantee / Registered in England No. 3740059 / Entrust Enrolment No. 119820 / Registered Charity No. 1075611

Standard

veriforce

CHAS®

Set the Standard | Est. 1997

SSIP Founder Member

UKAS INSPECTION 25854

Certificate of Compliance

This is to certify that

Donald Ward Ltd T/A Ward

Membership No.: CHAS-0010425

SSIP Approved (NOT A CDM DUTYHOLDER)

has been awarded certification after demonstrating compliance with the CHAS standards in line with the requirements of SSIP Core Criteria and UK H&S Legislation.

Colby Lane
Chief Executive Officer

CERTIFICATE VALID UNTIL	17/10/2027
CERTIFICATE DATE OF ISSUE	16/09/2026
DATE OF INSPECTION	16/09/2026
CERTIFICATE NUMBER	9A103734-0A8B-463F-A2F1-285EC10DB76B

veriforce CHAS® Standard

0345 521 9111

CHAS.co.uk

The information on this certificate is correct at the time of issue. To confirm the validity of a contractor, please visit veriforceone.com
Full validation of this certificate should be made via the SSIP Portal www.ssipportal.org.uk

east midlands chamber

Derbyshire | Leicestershire | Nottinghamshire

Membership Certificate

This is to certify that

Donald Ward Ltd

is a member of east midlands chamber

Membership Number

WARD374339

Renewal Date

16/05/2026

Scott Knowles

Chief Executive

To Learn + Connect

To Support + Grow

To Engage, Lead Change + Give Back

Connecting, championing and supporting local businesses, organisations and communities

WARD

Griffon Road
Quarry Hill Ind Est
Ilkeston
Derbyshire
DE7 4RF

Tel: 0345 337 0000
Fax: 0345 337 8080
Email: enquiries@ward.com
Web: ward.com

WARD
End-of-Life Vehicle (ELV) Recycling & Recovery Confirmation
2025 Calendar Year

1st July 2026

To Whom It May Concern,

This letter confirms the level of post-shredder recycling and recovery credit that WARD is able to allocate in respect of End-of-Life Vehicles (ELVs) supplied to WARD during the 2025 calendar year, following our continued investment in advanced post-shredder recycling technologies.

The statutory End-of-Life Vehicle (ELV) targets for the 2025 reporting year remain:

- **95% Reuse & Recovery**
- **85% Reuse & Recycling**

Using the DEFRA assumed average ELV weight of 1,130 kg, the required post-shredder recycling and recovery contribution is 176 kg per vehicle.

WARD confirms that it is able to provide the full 176 kg per vehicle of post-shredder recycling and recovery credit for ELVs supplied to our facilities during the 2025 reporting year. When combined with the standard protocol allowances for recovered metals, fluids, batteries and tyres, this enables the statutory ELV recovery target to be achieved under the current DEFRA reporting methodology.
The post-shredder allocation is comprised of:

- **80 kg per vehicle - Recycling**
- **96 kg per vehicle - Recovery**

The recycling and recovery credit applicable to your organisation should be calculated using the number of ELVs supplied by your business to WARD during the 2025 calendar year.

The Department for Environment, Food & Rural Affairs (DEFRA) requires Authorised Treatment Facilities and vehicle producers to report separately on recycling and recovery activities as part of the annual ELV reporting process. The figures contained within this letter are provided to support those reporting requirements.

WARD has continued to invest significantly in modern shredding and post-shredder separation technologies to maximise material recovery, improve recycling performance and increase energy efficiency. Achieving the statutory ELV targets requires substantial investment in advanced processing infrastructure, and WARD remains committed to delivering the highest possible recycling and recovery performance.

This confirmation applies only to ELVs supplied directly to WARD during the 2025 reporting year. Where ELVs have been supplied to other shredders, equivalent recycling and recovery evidence should be obtained from those operators.

Should you require any further information, please do not hesitate to contact our Environmental & Sustainability Team.

Yours faithfully,

Donald Ward
Director

EcoVadis
Sustainability Rating

DONALD WARD LTD

DONALD WARD LTD has earned a **Bronze Medal**, a recognition awarded to the **Top 35%** of companies assessed by **EcoVadis** in the 12 months prior to the medal issue date. It reflects the quality of the company's sustainability management system and demonstrates a commitment to promoting transparency throughout the value chain.
Learn more about EcoVadis Medals & Badges.

EcoVadis is recognized globally for trusted business sustainability ratings.



valid through **November 2026**

Evaluation areas

- Environment
- Labor and human rights
- Ethics
- Sustainable procurement

FORS Gold

Donald Ward Ltd

has been assessed and has met the Gold level requirements of the Fleet Operator Recognition Scheme (FORS).

Single Operating Centre Accreditation applies to the following location only: DE7 4BG

This certificate is valid from 07/12/2025 to 06/12/2026 and remains valid as long as FORS requirements continue to be maintained.



Geraint Davies
on behalf of the Fleet Operator Recognition Scheme

FORS ID : 006145

Certificate of Registration

This is to certify that the Management System of:

Donald Ward Limited Trading as: Ward Recycling

Box Lane, Barking, IG11 0SQ

has been approved by Alcumus ISOQAR and is compliant with the requirements of:

ISO 9001: 2015

Certificate Number:	**12776-QMS-006**
Initial Registration Date:	08/09/2023
Previous Expiry Date:	10/02/2024
Recertification Audit Date:	30/01/2024
Re-issue Date:	19/02/2024
Current Expiry Date:	10/02/2027

The validity of this certificate depends on the validity of the main certificate and is one of several issued to registration number 12776-QMS-001

Scope of Registration:

The Provision of Waste and Scrap Metal collection services, the processing and recycling of such materials and the supply/disposal of the products produced at all sites with secure destruction of Confidential Material carried out at the Chesterfield site only.

Signed:
Alyn Franklin, Chief Executive Officer
(on behalf of Alcumus ISOQAR)

This certificate will remain current subject to the company maintaining its system to the required standard. This will be monitored regularly by Alcumus ISOQAR. Further clarification regarding the scope of this certificate and the applicability of the relevant standards' requirement may be obtained by consulting Alcumus ISOQAR

Alcumus ISOQAR Limited, Cobra Court, 1 Blackmore Road, Stretford, Manchester M32 0QY.
T: 0161 865 3699 **E**: isoqarenquiries@alcumus.com **W**: alcumus.com/isoqar
This certificate is the property of Alcumus ISOQAR and must be returned on request.

Certificate of Registration

This is to certify that the Management System of:

Donald Ward Limited Trading as: Ward Recycling

Old Whittington, Chesterfield, S41 9HY

has been approved by Alcumus ISOQAR and is compliant with the requirements of:

ISO 9001: 2015

Certificate Number:	**12776-QMS-004**
Initial Registration Date:	10/02/2015
Previous Expiry Date:	10/02/2024
Recertification Audit Date:	30/01/2024
Re-issue Date:	19/02/2024
Current Expiry Date:	10/02/2027

The validity of this certificate depends on the validity of the main certificate and is one of several issued to registration number 12776-QMS-001

Scope of Registration:

The Provision of Waste and Scrap Metal collection services, the processing and recycling of such materials and the supply/disposal of the products produced at all sites with secure destruction of Confidential Material carried out at the Chesterfield site only.

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(on behalf of Alcumus ISOQAR)

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This certificate is the property of Alcumus ISOQAR and must be returned on request.

Certificate of Registration

This is to certify that the Management System of:

Donald Ward Limited Trading as: Ward Recycling

Donald Ward House, East Street, Ilkeston, Derbyshire, DE7 5JB

has been approved by Alcumus ISOQAR and is compliant with the requirements of:

ISO 9001: 2015

Certificate Number:	**12776-QMS-001**
Initial Registration Date:	10/02/2015
Previous Expiry Date:	10/02/2024
Recertification Audit Date:	30/01/2024
Re-issue Date:	19/02/2024
Current Expiry Date:	10/02/2027

Scope of Registration:

The Provision of Waste and Scrap Metal collection services, the processing and recycling of such materials and the supply/disposal of the products produced at all sites with secure destruction of Confidential Material carried out at the Chesterfield site only.

Signed:
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(on behalf of Alcumus ISOQAR)

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This certificate is the property of Alcumus ISOQAR and must be returned on request.

Certificate of Registration

This is to certify that the Management System of:

Donald Ward Limited Trading as: Ward Recycling

Griffon Road, Quarry Hill Industrial Estate, Ilkeston, DE7 4RF

has been approved by Alcumus ISOQAR and is compliant with the requirements of:

ISO 9001: 2015

Certificate Number:	**12776-QMS-005**
Initial Registration Date:	10/02/2015
Previous Expiry Date:	10/02/2024
Recertification Audit Date:	30/01/2024
Re-issue Date:	19/02/2024
Current Expiry Date:	10/02/2027

The validity of this certificate depends on the validity of the main certificate and is one of several issued to registration number 12776-QMS-001

Scope of Registration:

The Provision of Waste and Scrap Metal collection services, the processing and recycling of such materials and the supply/disposal of the products produced at all sites with secure destruction of Confidential Material carried out at the Chesterfield site only.

Signed:
Alyn Franklin, Chief Executive Officer
(on behalf of Alcumus ISOQAR)

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T: 0161 865 3699 **E**: isoqarenquiries@alcumus.com **W**: alcumus.com/isoqar
This certificate is the property of Alcumus ISOQAR and must be returned on request.

Certificate of Registration

This is to certify that the Management System of:

Donald Ward Limited Trading as: Ward Recycling

Crompton Road, Quarry Hill Industrial Estate, Ilkeston, DE7 4BG

has been approved by Alcumus ISOQAR and is compliant with the requirements of:

ISO 9001: 2015

Certificate Number:	**12776-QMS-002**
Initial Registration Date:	10/02/2015
Previous Expiry Date:	10/02/2024
Recertification Audit Date:	30/01/2024
Re-issue Date:	19/02/2024
Current Expiry Date:	10/02/2027

The validity of this certificate depends on the validity of the main certificate and is one of several issued to registration number 12776-QMS-001

Scope of Registration:

The Provision of Waste and Scrap Metal collection services, the processing and recycling of such materials and the supply/disposal of the products produced at all sites with secure destruction of Confidential Material carried out at the Chesterfield site only.

Signed:
Alyn Franklin, Chief Executive Officer
(on behalf of Alcumus ISOQAR)

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Alcumus ISOQAR Limited, Cobra Court, 1 Blackmore Road, Stretford, Manchester M32 0QY.
T: 0161 865 3699 **E**: isoqarenquiries@alcumus.com **W**: alcumus.com/isoqar
This certificate is the property of Alcumus ISOQAR and must be returned on request.

Certificate of Registration

This is to certify that the Management System of:

Donald Ward Limited Trading as: Ward Recycling

Moira Road, Woodville, Swadlincote, DE11 8DG

has been approved by Alcumus ISOQAR and is compliant with the requirements of:

ISO 9001: 2015

Certificate Number:	**12776-QMS-003**
Initial Registration Date:	10/02/2015
Previous Expiry Date:	10/02/2024
Recertification Audit Date:	30/01/2024
Re-issue Date:	19/02/2024
Current Expiry Date:	10/02/2027

The validity of this certificate depends on the validity of the main certificate and is one of several issued to registration number 12776-QMS-001

Scope of Registration:

The Provision of Waste and Scrap Metal collection services, the processing and recycling of such materials and the supply/disposal of the products produced at all sites with secure destruction of Confidential Material carried out at the Chesterfield site only.

Signed:
Alyn Franklin, Chief Executive Officer
(on behalf of Alcumus ISOQAR)

This certificate will remain current subject to the company maintaining its system to the required standard. This will be monitored regularly by Alcumus ISOQAR. Further clarification regarding the scope of this certificate and the applicability of the relevant standards' requirement may be obtained by consulting Alcumus ISOQAR

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T: 0161 865 3699 **E**: isoqarenquiries@alcumus.com **W**: alcumus.com/isoqar
This certificate is the property of Alcumus ISOQAR and must be returned on request.

Certificate of Registration

This is to certify that the Management System of:

Donald Ward Limited Trading as: Ward Recycling

Murton Lane, Murton, York, YO19 5UF

has been approved by Alcumus ISOQAR and is compliant with the requirements of:

ISO 9001: 2015

Certificate Number:	**12776-QMS-007**
Initial Registration Date:	08/09/2023
Previous Expiry Date:	10/02/2024
Recertification Audit Date:	30/01/2024
Re-issue Date:	19/02/2024
Current Expiry Date:	10/02/2027

The validity of this certificate depends on the validity of the main certificate and is one of several issued to registration number 12776-QMS-001

Scope of Registration:

The Provision of Waste and Scrap Metal collection services, the processing and recycling of such materials and the supply/disposal of the products produced at all sites with secure destruction of Confidential Material carried out at the Chesterfield site only.

Signed:
Alyn Franklin, Chief Executive Officer
(on behalf of Alcumus ISOQAR)

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T: 0161 865 3699 **E**: isoqarenquiries@alcumus.com **W**: alcumus.com/isoqar
This certificate is the property of Alcumus ISOQAR and must be returned on request.

Certificate of Registration

This is to certify that the Management System of:

Donald Ward Limited Trading as: Ward Recycling

Old Whittington, Chesterfield, S41 9HY

has been approved by Alcumus ISOQAR and is compliant with the requirements of:

ISO 14001: 2015

Certificate Number:	**12776-EMS-004**
Initial Registration Date:	29/10/2019
Previous Expiry Date:	10/02/2024
Recertification Audit Date:	30/01/2024
Re-issue Date:	19/02/2024
Current Expiry Date:	10/02/2027

The validity of this certificate depends on the validity of the main certificate and is one of several issued to registration number 12776-EMS-001

Scope of Registration:

The Provision of Waste and Scrap Metal collection services, the processing and recycling of such materials and the supply/disposal of the products produced.

Signed:
Alyn Franklin, Chief Executive Officer
(on behalf of Alcumus ISOQAR)

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This certificate is the property of Alcumus ISOQAR and must be returned on request.

Certificate of Registration

This is to certify that the Management System of:

Donald Ward Limited Trading as: Ward Recycling

Donald Ward House, East Street, Ilkeston, Derbyshire, DE7 5JB

has been approved by Alcumus ISOQAR and is compliant with the requirements of:

ISO 14001: 2015

Certificate Number:	**12776-EMS-001**
Initial Registration Date:	29/10/2019
Previous Expiry Date:	10/02/2024
Recertification Audit Date:	30/01/2024
Re-issue Date:	19/02/2024
Current Expiry Date:	10/02/2027

Scope of Registration:

The Provision of Waste and Scrap Metal collection services, the processing and recycling of such materials and the supply/disposal of the products produced.

Signed:
Alyn Franklin, Chief Executive Officer
(on behalf of Alcumus ISOQAR)

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This certificate is the property of Alcumus ISOQAR and must be returned on request.

Certificate of Registration

This is to certify that the Management System of:

Donald Ward Limited Trading as: Ward Recycling

Griffon Road, Quarry Hill Industrial Estate, Ilkeston, DE7 4RF

has been approved by Alcumus ISOQAR and is compliant with the requirements of:

ISO 14001: 2015

Certificate Number:	**12776-EMS-005**
Initial Registration Date:	29/10/2019
Previous Expiry Date:	10/02/2024
Recertification Audit Date:	30/01/2024
Re-issue Date:	19/02/2024
Current Expiry Date:	10/02/2027

The validity of this certificate depends on the validity of the main certificate and is one of several issued to registration number 12776-EMS-001

Scope of Registration:

The Provision of Waste and Scrap Metal collection services, the processing and recycling of such materials and the supply/disposal of the products produced.

Signed:
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(on behalf of Alcumus ISOQAR)

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This certificate is the property of Alcumus ISOQAR and must be returned on request.

Certificate of Registration

This is to certify that the Management System of:

Donald Ward Limited Trading as: Ward Recycling

Crompton Road, Quarry Hill Industrial Estate, Ilkeston, DE7 4BG

has been approved by Alcumus ISOQAR and is compliant with the requirements of:

ISO 14001: 2015

Certificate Number:	**12776-EMS-002**
Initial Registration Date:	29/10/2019
Previous Expiry Date:	10/02/2024
Recertification Audit Date:	30/01/2024
Re-issue Date:	19/02/2024
Current Expiry Date:	10/02/2027

The validity of this certificate depends on the validity of the main certificate and is one of several issued to registration number 12776-EMS-001

Scope of Registration:

The Provision of Waste and Scrap Metal collection services, the processing and recycling of such materials and the supply/disposal of the products produced.

Signed:
Alyn Franklin, Chief Executive Officer
(on behalf of Alcumus ISOQAR)

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This certificate is the property of Alcumus ISOQAR and must be returned on request.

Certificate of Registration

This is to certify that the Management System of:

Donald Ward Limited Trading as: Ward Recycling

Moira Road, Woodville, Swadlincote, DE11 8DG

has been approved by Alcumus ISOQAR and is compliant with the requirements of:

ISO 14001: 2015

Certificate Number:	**12776-EMS-003**
Initial Registration Date:	29/10/2019
Previous Expiry Date:	10/02/2024
Recertification Audit Date:	30/01/2024
Re-issue Date:	19/02/2024
Current Expiry Date:	10/02/2027

The validity of this certificate depends on the validity of the main certificate and is one of several issued to registration number 12776-EMS-001

Scope of Registration:

The Provision of Waste and Scrap Metal collection services, the processing and recycling of such materials and the supply/disposal of the products produced.

Signed:
Alyn Franklin, Chief Executive Officer
(on behalf of Alcumus ISOQAR)

This certificate will remain current subject to the company maintaining its system to the required standard. This will be monitored regularly by Alcumus ISOQAR. Further clarification regarding the scope of this certificate and the applicability of the relevant standards' requirement may be obtained by consulting Alcumus ISOQAR

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T: 0161 865 3699 **E**: isoqarenquiries@alcumus.com **W**: alcumus.com/isoqar
This certificate is the property of Alcumus ISOQAR and must be returned on request.

Certificate of Registration

This is to certify that the Management System of:

Donald Ward Limited Trading as: Ward Recycling

Old Whittington, Chesterfield, S41 9HY

has been approved by Alcumus ISOQAR and is compliant with the requirements of:

ISO 45001: 2018 SSIP

Certification Body Member

Certificate Number:	**12776-OHS-004**
Initial OHSAS 18001 Registration Date:	25/09/2018
Initial Registration Date:	29/10/2019
Previous Expiry Date:	10/02/2024
Recertification Audit Date:	30/01/2024
Re-issue Date:	19/02/2024
Current Expiry Date:	10/02/2027
SSIP CDM Duties:	Contractor

The validity of this certificate depends on the validity of the main certificate and is one of several issued to registration number 12776-OHS-001

Scope of Registration:

The Provision of Waste and Scrap Metal collection services, the processing and recycling of such materials and the supply/disposal of the products produced.

Signed:
Alyn Franklin, Chief Executive Officer
(on behalf of Alcumus ISOQAR)

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This is to certify that the Management System of:

Donald Ward Limited Trading as: Ward Recycling

Donald Ward House, East Street, Ilkeston, Derbyshire, DE7 5JB

has been approved by Alcumus ISOQAR and is compliant with the requirements of:

ISO 45001: 2018 SSIP

Certification Body Member

Certificate Number:	**12776-OHS-001**
Initial OHSAS 18001 Registration Date:	25/09/2018
Initial Registration Date:	29/10/2019
Previous Expiry Date:	10/02/2024
Recertification Audit Date:	30/01/2024
Re-issue Date:	19/02/2024
Current Expiry Date:	10/02/2027
SSIP CDM Duties:	Contractor

Scope of Registration:

The Provision of Waste and Scrap Metal collection services, the processing and recycling of such materials and the supply/disposal of the products produced.

Signed:
Alyn Franklin, Chief Executive Officer
(on behalf of Alcumus ISOQAR)

This certificate will remain current subject to the company maintaining its system to the required standard. This will be monitored regularly by Alcumus ISOQAR. Further clarification regarding the scope of this certificate and the applicability of the relevant standards' requirement may be obtained by consulting Alcumus ISOQAR

Alcumus ISOQAR Limited, Cobra Court, 1 Blackmore Road, Stretford, Manchester M32 0QY.
T: 0161 865 3699 **E**: isoqarenquiries@alcumus.com **W**: alcumus.com/isoqar
This certificate is the property of Alcumus ISOQAR and must be returned on request.

Certificate of Registration

This is to certify that the Management System of:

Donald Ward Limited Trading as: Ward Recycling

Griffon Road, Quarry Hill Industrial Estate, Ilkeston, DE7 4RF

has been approved by Alcumus ISOQAR and is compliant with the requirements of:

ISO 45001: 2018 SSIP

Certification Body Member

Certificate Number:	**12776-OHS-005**
Initial OHSAS 18001 Registration Date:	25/09/2018
Initial Registration Date:	29/10/2019
Previous Expiry Date:	10/02/2024
Recertification Audit Date:	30/01/2024
Re-issue Date:	19/02/2024
Current Expiry Date:	10/02/2027
SSIP CDM Duties:	Contractor

The validity of this certificate depends on the validity of the main certificate and is one of several issued to registration number 12776-OHS-001

Scope of Registration:

The Provision of Waste and Scrap Metal collection services, the processing and recycling of such materials and the supply/disposal of the products produced.

Signed:
Alyn Franklin, Chief Executive Officer
(on behalf of Alcumus ISOQAR)

This certificate will remain current subject to the company maintaining its system to the required standard. This will be monitored regularly by Alcumus ISOQAR. Further clarification regarding the scope of this certificate and the applicability of the relevant standards' requirement may be obtained by consulting Alcumus ISOQAR

Alcumus ISOQAR Limited, Cobra Court, 1 Blackmore Road, Stretford, Manchester M32 0QY.
T: 0161 865 3699 **E**: isoqarenquiries@alcumus.com **W**: alcumus.com/isoqar
This certificate is the property of Alcumus ISOQAR and must be returned on request.

Certificate of Registration

This is to certify that the Management System of:

Donald Ward Limited Trading as: Ward Recycling

Crompton Road, Quarry Hill Industrial Estate, Ilkeston, DE7 4BG

has been approved by Alcumus ISOQAR and is compliant with the requirements of:

ISO 45001: 2018 SSIP

Certification Body Member

Certificate Number:	**12776-OHS-002**
Initial OHSAS 18001 Registration Date:	25/09/2018
Initial Registration Date:	29/10/2019
Previous Expiry Date:	10/02/2024
Recertification Audit Date:	30/01/2024
Re-issue Date:	19/02/2024
Current Expiry Date:	10/02/2027
SSIP CDM Duties:	Contractor

The validity of this certificate depends on the validity of the main certificate and is one of several issued to registration number 12776-OHS-001

Scope of Registration:

The Provision of Waste and Scrap Metal collection services, the processing and recycling of such materials and the supply/disposal of the products produced.

Signed:
Alyn Franklin, Chief Executive Officer
(on behalf of Alcumus ISOQAR)

This certificate will remain current subject to the company maintaining its system to the required standard. This will be monitored regularly by Alcumus ISOQAR. Further clarification regarding the scope of this certificate and the applicability of the relevant standards' requirement may be obtained by consulting Alcumus ISOQAR

Alcumus ISOQAR Limited, Cobra Court, 1 Blackmore Road, Stretford, Manchester M32 0QY.
T: 0161 865 3699 **E**: isoqarenquiries@alcumus.com **W**: alcumus.com/isoqar
This certificate is the property of Alcumus ISOQAR and must be returned on request.

Certificate of Registration

This is to certify that the Management System of:

Donald Ward Limited Trading as: Ward Recycling

Moira Road, Woodville, Swadlincote, DE11 8DG

has been approved by Alcumus ISOQAR and is compliant with the requirements of:

ISO 45001: 2018 SSIP

Certification Body Member

Certificate Number:	**12776-OHS-003**
Initial OHSAS 18001 Registration Date:	25/09/2018
Initial Registration Date:	29/10/2019
Previous Expiry Date:	10/02/2024
Recertification Audit Date:	30/01/2024
Re-issue Date:	19/02/2024
Current Expiry Date:	10/02/2027
SSIP CDM Duties:	Contractor

The validity of this certificate depends on the validity of the main certificate and is one of several issued to registration number 12776-OHS-001

Scope of Registration:

The Provision of Waste and Scrap Metal collection services, the processing and recycling of such materials and the supply/disposal of the products produced.

Signed:
Alyn Franklin, Chief Executive Officer
(on behalf of Alcumus ISOQAR)

This certificate will remain current subject to the company maintaining its system to the required standard. This will be monitored regularly by Alcumus ISOQAR. Further clarification regarding the scope of this certificate and the applicability of the relevant standards' requirement may be obtained by consulting Alcumus ISOQAR

Alcumus ISOQAR Limited, Cobra Court, 1 Blackmore Road, Stretford, Manchester M32 0QY.
T: 0161 865 3699 **E**: isoqarenquiries@alcumus.com **W**: alcumus.com/isoqar
This certificate is the property of Alcumus ISOQAR and must be returned on request.

Current issue date: 15 June 2024
Expiry date: 22 June 2026
Certificate identity number: 10626469

Original approval(s):
ISO 9001 - 23 June 2020

Certificate of Approval

This is to certify that the Management System of:

Donald Ward Limited

Griffon Road, Quarry Hill Industrial Estate, Ilkeston, DE7 4RF, United Kingdom

has been approved by LRQA to the following standards:

ISO 9001:2015

Approval number(s): ISO 9001 – 00025897

This certificate is valid only in association with the certificate schedule bearing the same number on which the locations applicable to this approval are listed.

The scope of this approval is applicable to:

ISO 9001:2015
The provision of waste and scrap metal collection services, the processing and recycling of such materials and the supply / disposal of the products produced, in accordance with End of Waste Regulations.

David Derrick

Regional Director, UKAM

Issued by: LRQA Limited

UKAS MANAGEMENT SYSTEMS
0001

LRQA Group Limited, its affiliates and subsidiaries and their respective officers, employees or agents are, individually and collectively, referred to in this clause as 'LRQA'. LRQA assumes no responsibility and shall not be liable to any person for any loss, damage or expense caused by reliance on the information or advice in this document or howsoever provided, unless that person has signed a contract with the relevant LRQA entity for the provision of this information or advice and in that case any responsibility or liability is exclusively on the terms and conditions set out in that contract.
Issued by: LRQA Limited, 1 Trinity Park, Bickenhill Lane, Birmingham B37 7ES, United Kingdom

Certificate identity number: 10626469

Certificate Schedule

Location	Activities
Griffon Road, Quarry Hill Industrial Estate, Ilkeston, DE7 4RF, United Kingdom	**ISO 9001:2015** The provision of waste and scrap metal collection services, the processing and recycling of such materials and the supply / disposal of the products produced, in accordance with End of Waste Regulations.
Southside, Queen Alexandra Dock, Cardiff, CF10 4LU, United Kingdom	**ISO 9001:2015** The provision of waste and scrap metal collection services, the processing and recycling of such materials and the supply / disposal of the products produced, in accordance with End of Waste Regulations.

UKAS MANAGEMENT SYSTEMS
0001

LRQA Group Limited, its affiliates and subsidiaries and their respective officers, employees or agents are, individually and collectively, referred to in this clause as 'LRQA'. LRQA assumes no responsibility and shall not be liable to any person for any loss, damage or expense caused by reliance on the information or advice in this document or howsoever provided, unless that person has signed a contract with the relevant LRQA entity for the provision of this information or advice and in that case any responsibility or liability is exclusively on the terms and conditions set out in that contract.
Issued by: LRQA Limited, 1 Trinity Park, Bickenhill Lane, Birmingham B37 7ES, United Kingdom

Current issue date:	24 September 2026	Original approval(s):
Expiry date:	22 June 2029	EU/333/2011 - 20 January 2021
Certificate identity number:	10791443	

Certificate of Approval

This is to certify that the Management System of:

Donald Ward Limited

Griffon Road, Quarry Hill Industrial Estate, Ilkeston, DE7 4RF, United Kingdom

has been approved by LRQA to the following standards:

End of Waste Regulations to European Regulation EU/333/2011

Approval number(s): EU/333/2011 – 0080335

This certificate is valid only in association with the certificate schedule bearing the same number on which the locations applicable to this approval are listed.

The scope of this approval is applicable to:

End of Waste Regulations

The provision of waste and scrap metal collection services, the processing and recycling of such materials and the supply / disposal of the products produced, in accordance with End of Waste Regulations.

David Derrick

Regional Director, UKAM

Issued by: LRQA Limited

UKAS MANAGEMENT SYSTEMS 0001

LRQA Group Limited, its affiliates and subsidiaries and their respective officers, employees or agents are, individually and collectively, referred to in this clause as 'LRQA'. LRQA assumes no responsibility and shall not be liable to any person for any loss, damage or expense caused by reliance on the information or advice in this document or howsoever provided, unless that person has signed a contract with the relevant LRQA entity for the provision of this information or advice and in that case any responsibility or liability is exclusively on the terms and conditions set out in that contract.
Issued by: LRQA Limited, 1 Trinity Park, Bickenhill Lane, Birmingham B37 7ES, United Kingdom

Certificate identity number: 10791443

Certificate Schedule

Location	Activities
Griffon Road, Quarry Hill Industrial Estate, Ilkeston, DE7 4RF, United Kingdom	**End of Waste Regulations** The provision of waste and scrap metal collection services, the processing and recycling of such materials and the supply / disposal of the products produced, in accordance with End of Waste Regulations.
Southside, Queen Alexandra Dock, Cardiff, CF10 4LU, United Kingdom	**End of Waste Regulations** The provision of waste and scrap metal collection services, the processing and recycling of such materials and the supply / disposal of the products produced, in accordance with End of Waste Regulations.

UKAS MANAGEMENT SYSTEMS 0001

LRQA Group Limited, its affiliates and subsidiaries and their respective officers, employees or agents are, individually and collectively, referred to in this clause as 'LRQA'. LRQA assumes no responsibility and shall not be liable to any person for any loss, damage or expense caused by reliance on the information or advice in this document or howsoever provided, unless that person has signed a contract with the relevant LRQA entity for the provision of this information or advice and in that case any responsibility or liability is exclusively on the terms and conditions set out in that contract.
Issued by: LRQA Limited, 1 Trinity Park, Bickenhill Lane, Birmingham B37 7ES, United Kingdom

BONDHOLDERS

CERTIFICATE OF MEMBERSHIP

Members of this exclusive business club showcase what's best about Derby and are committed to raising the profile of the city

This certificate is awarded to:

Ward Recycling

Bob Betts, Chairman

John Forkin, Managing Director

From January 2025 To January 2026

National Association of Shopfitters and Interior Contractors

Associate Member

This is to Certify that

Donald Ward Ltd T/A Ward Recycling

is an Associate Member of
The National Association of Shopfitters

Signed .....

President

Date 20th July 2017

INDUSTRY SERVICE PROVIDER

National Federation of Demolition Contractors
Voice of the Global Demolition Industry

Membership No. A90

Certificate of ISP Membership

To Certify that

DONALD WARD LIMITED

T/A WARD RECYCLING LIMITED

Were elected ISP Members

of the Federation on

7th February 2006

LIMITED

Chief Executive

President

EDA

Certificate of Achievement

GREEN COMPASS
Giving Waste Direction

PAS 402

PAS 402:2025

This is to certify that:
Donald Ward Ltd
Ilkeston - DE7 4AZ

Has been assessed and inspected as complying with the requirements of PAS 402:2025 by Tarian Inspection Services

On behalf of Tarian Inspection Services

TARIAN

UKAS INSPECTION

And has been awarded Green Compass Certificate No. BRSF0TWXLP
Valid Until 2027-08-28

For and on behalf of Green Compass Scheme Limited

Paul Jennings

GREEN COMPASS
Giving Waste Direction
CWMPAWD GWYRDD
Cyfeirio Gwastraf
PAS 402

This certificate remains the property of Green Compass Scheme Limited L1 Rowan Suite, Mamhilad Park Pontypool NP4 0HZ and shall be returned immediately upon request. To check its validity contact https://portal.greencompass.org/certificates/verify/01M31KK7K4F3MEC2REYVSPS7MB

Wedi argraffu ar bapur wedi'i ailgylchu / Printed on recycled paper

Certificate

of Audit

This is to certify that

Supplier Name

Donald Ward Ltd t/a Ward Recycling

Supplier Number

2476

Is now qualified by Audit on RISQS

RISQS Scheme Manager

RISQS Railway Industry Supplier Qualification Scheme

Certificate Expiry

04-APR-2027

Certificate

of Verification

This is to certify that

Supplier Name

Donald Ward Ltd t/a Ward Recycling

Supplier ID

2476

is now a verified supplier on RISQS

RISQS Scheme Manager

RISQS Railway Industry Supplier Qualification Scheme

Subscription Renewal Date

26-FEB-2027

Certificate of Approval

This is to certify that

Donald Ward Ltd T/A Ward

has achieved SafeContractor approval

Date: 24th July 2026

This certificate is valid until: 24th July 2027

Certificate number: PO8040

Signed:

Tim Jackson
SafeContractor CEO

Founder Member

23043

SafeContractor Ltd is a UKAS accredited Type C Inspection body under ISO17020:2012 covering the SSIP Core Criteria element of the SafeContractor Assessment Standard.
Full Validation of this certification should be made via the SSIP Portal https://www.ssipportal.org.uk/

SmartWaste

Unlimited Data Provider Licence Certificate

THIS IS TO CERTIFY THAT

Donald Ward Ltd t/a Ward Recycling

HOLDS A SMARTWASTE LICENCE

Number: BRE1-C66613

START DATE

Valid from 1-Jun-2026

END DATE

Valid until 31-May-2027

	Chloe Murphy	21 April 2026
Signed for BRE.	Head of Technical Services - Building Performance Services	Date of this issue

SmartWaste is the industry leader in construction waste management, environmental monitoring, and sustainability software.

BRE
Bucknalls Lane, Watford, WD25 9XX
T +44 (0)333 321 8811
E: enquiries@bregroup.com

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CERTIFICATE OF MEMBERSHIP

THIS CERTIFIES THAT

Donald Ward T/A Wardrobe

is a UKFT Reuse & Recycling Member 2025




THE wildlife TRUSTS
Derbyshire
Wildlife Trust
We're proud supporters of
Derbyshire Wildlife Trust
www.derbyshirewildlifetrust.org.uk
Defending wildlife, restoring landscapes, inspiring people

Modern Slavery Policy

This policy supports Donald Ward Limited's (the Company[1]) commitment to limiting the risk of modern slaver occurring within our own business or infiltrating our supply chains, or any other business relationship.

This policy applies to all persons working for, or on behalf of the Company, in any capacity, including employees, directors, officers, agency workers, contractors, consultants, apprentices and any other third party representative.

We expect all who have, or seek to have, a business relationship with the Company to familiarise themselves with this policy and to act at all times in a way that is consistent with its values.

This policy will be used to underpin and Inform any statement on slavery and human trafficking that we are required to produce further to the transparency in supply chain requirements of Section 54 of the Modern Slavery Act (MSA) 2015.

What do we mean by Modern Slavery?

Modern slavery can take many forms. It is a complex and multi-faceted problem. The MSA covers four key criminal activities:

- **Slavery:** where ownership is exercised over an individual.
- **Servitude:** involves the obligation to provide service imposed by coercion.
- **Forced and Compulsory Labour:** all work or service, not voluntarily performed, which is obtained from an individual under the threat of force or penalty.
- **Human Trafficking:** involves arranging or facilitating the travel of another with a view to exploiting them.

Other forms of modern slavery, which we will not tolerate, but are specifically referenced in the MSA include, but are not limited to:

- **Child Labour:** whilst not always illegal in the jurisdiction in which is takes place, child labour involves the employment of children that is exploitative, or is likely to be hazardous to, or interfere with a child's education, health (including mental health), physical wellbeing or social development.

All forms of modern slavery have in common the deprivation of a person's liberty by another in order to exploit them for commercial or personal gain, and amount to a violation of an individual's fundamental human rights.

Tackling modern slavery requires us all to play a part and remain vigilant to the risk in all aspects of our business and business relationships.

How we seek to embed our policy in practice.

To underpin our policy commitments, we aim to implement the following measures:

- All employees must ensure they have read, understood and comply with this policy. The prevention, detection and reporting of modern slavery in any part of our business or supply chain is the responsibility of all those working for us or under our control. You are required to avoid any activity that might lead to, or suggest, a breach of this policy.
- We will conduct risk assessments to determine which parts of our won business and which of our supply chains are most at risk from modern slavery, so we can focus our efforts on those areas most 'at risk'.
- Where appropriate, as informed by our risk assessment, we will engage directly with new suppliers in respect of our modern slavery policy in order to gain a proper understanding of the measures that have in place to ensure that modern slavery is not occurring within their own business.
- All employees must immediately notify their Line Manager or the HR Manager of a suspected conflict or issues surrounding modern slavery and or human trafficking. Employees and suppliers are encouraged to raise any possible concerns at any time. Employees are protected under our Whistleblowing Procedure.
- We aim to encourage openness, and will support anyone who raises genuine concerns in good faith under this policy, even if they turn out to be mistaken. We are committed to ensuring no one suffers any detrimental treatment as a result of reporting in good faith their suspicion that modern slavery, of whatever form, is taking

[1] The Company refers to Donald Ward Limited and all associated trading names, including, but not limited to: Ward, Ward Special Projects, and Clancey and Sons (Clancey's of York).

place in any part of our own business or in any of our supply chains. Detrimental treatment includes dismissal, disciplinary action, threats or other unfavourable treatment connected with raising a concern. If you believe that you have suffered any such treatment, you should inform the HR Team immediately. If the matter is not remedied, and you are an employee, you should raise it formally using our Grievance Procedure, which can be found in the Company Handbook.

Responsibility for this policy.

The Board of Directors has overall responsibility for this policy and in ensuring that the Company complies with all its legal and ethical obligations.

The HR Team have the primary day-to-day responsibility for the implementation of this policy, monitoring its use and ensuring that appropriate processes and control systems are in place, and amended as appropriate, to ensure it can operate effectively.

All line managers are responsible for ensuring that those reporting directly to them comply with the provisions of this policy in the day to day performance of their roles.

Communication and employee awareness training.

Line Managers will ensure that all staff receive adequate training on this policy and any supporting processes applicable to their role. This is normally given at induction.

In addition, staff receive training on the broader issues of modern slavery so as to assist them in appreciating the extent of the problem of modern slavery and the identification of individuals / areas of the business that may be at risk from practices of modern slavery.

Breaches of this policy.

Any breaches of this policy will be taken seriously and shall be dealt with on a case-by-case basis.

The breach of this policy by an employee, director or officer of the company may lead to disciplinary action being taken in accordance with our Disciplinary Procedure. Serious breaches may be regarded as gross misconduct and may lead to immediate dismissal further to our Disciplinary Procedure.

Everybody to whom this policy applies will be expected to co-operate to the fullest extent possible in any investigation into suspected breaches of this policy or any related processes or procedures.

If any part of this policy is clear, clarification should be sought from the HR Team.

Status of this policy.

This policy will be reviewed by the Company's Board of Directors on a regular basis.

This policy does not give contractual rights to employees and we reserve the right to alter any of its terms at any time. We will notify applicable parties, in writing, of any changes which may affect them.

Signed: 

Date: December 2025

Name: James Balfour

Position: Director

Energy and Carbon Policy

Donald Ward Limited trading as WARD is one of the largest independent recycling companies in the UK and recognises that aspects of its operations consume energy.

We are committed to being as efficient as possible in our use of energy and natural resources in order to minimise our impact on the environment.

We are committed to becoming a zero-carbon business, and this will be underpinned by the following principles;

- Providing a framework for setting and reviewing objectives and energy targets;
- Consulting and engaging employees and contractors to ensure effective participation to achieve these objectives and energy targets;
- Complying with all applicable legal requirements and other requirements related to energy efficiency, energy use and energy consumption;
- Commitment to continually improving energy performance;
- Supporting the procurement of energy efficient products and services that impact energy performance;
- Supporting design activities that consider energy performance improvement.

Associated obligations and responsibilities will be communicated to all employees and contractors working for or on behalf of the organisation.

This Policy is available to the public and interested parties on the WARD website and will be maintained through periodic review to ensure its continued suitability.

Signed:



Donald Ward
Director
Date: 20 October 2026

Environment and Sustainability Policy

Our Environment Policy

Donald Ward Limited trading as WARD is one of the largest independent recycling companies in the UK**.** The environment in the areas where we operate is of upmost importance and our operational practices are focused on protection and preservation. The Environment Management System defines the actions we implement to continuously improve versus these aims. While we comply with all applicable environmental laws, we strive to achieve levels of performance that exceed basic compliance requirements. This policy demonstrates WARD's commitment to environmental excellence and our commitments in these areas – which are incorporated into our day-to-day business operations. This policy applies to and governs the conduct of all directors, employees and contractors.

Our Environment Commitments

The success of Environment at WARDs will be measured by achieving the following commitments:

- Conducting our business in a manner that prevents pollution, protects the environment, reduces waste and promotes the ecologically sound and sustainable use of resources
- Complying with all applicable environment laws, regulations, standards, and other requirements where we operate as a minimum but will strive to exceed these levels of performance through standardised best practices and controls
- Continuously improving all environmental aspects of our operations through measured leading performance indicators
- Seeking to eliminate hazards and the risk to the environment through the evaluation of all facilities supported by appropriate risk management principles and tools
- Educating, training, and motivating our employees (including contractors) to conduct tasks in an environmentally responsible manner
- Consulting and engaging employees and contractors to ensure effective participation in matters involving the environment.

Our Environment Framework

The framework to achieve the above commitments is our Environment Management System which is certified to ISO 14001:2015. The system provides a framework for the continued and ongoing improvement in environmental performance. This is achieved via the setting and reviewing of specific environmental objectives and targets. These are communicated throughout the organisation and all employees are committed to their achievement. Focus on the quality of materials purchased, processed and supplied by the organisation to minimise environmental impacts that may occur during, production, transportation and storage is also part of this framework to increase potential for recovery and reuse to support a circular economy.

The document is also publicly available on the WARD website and will be maintained through periodic review by the WARD Executive Board.



Donald Ward
Director



James Balfour
Director



Toby Potter
Director

Health and Safety Policy Statement

Statement of Intent

This policy applies to Ward Group Holdings and its subsidiaries, including Donald Ward Limited (Ward), HB Insulations (Notts) Limited, and Opteco UK Limited. These entities are collectively referred to as the Ward Group.

The Ward Group is committed to providing safe and healthy working conditions for the prevention of work-related injury and ill health for our employees and others who may be affected by our activities.

We recognise the differing nature of our businesses and will maintain health and safety arrangements appropriate to the purpose, size and context of the Ward Group and the specific nature of our occupational health and safety risks and opportunities.

The Board and senior management will provide visible leadership, effective governance and appropriate resources to ensure health and safety is integral to our business activities and decision-making.

Our Commitments

The Ward Group will:

- **Eliminate hazards and reduce OH&S risks** by identifying hazards, assessing risks and applying appropriate controls, giving priority to elimination and the hierarchy of controls.
- **Fulfil applicable legal and other requirements** relating to occupational health and safety and periodically evaluate our compliance with those requirements.
- **Provide a framework for setting and reviewing OH&S objectives**, taking account of our risks and opportunities, operational priorities and opportunities to improve performance.
- **Consult with and encourage the active participation of workers and, where they exist, workers' representatives**, recognising their knowledge and contribution to effective health and safety management.
- Provide appropriate **information, instruction, training, supervision and resources** so that those working for or on behalf of the Ward Group are competent to undertake their activities safely.
- Encourage everyone to **report hazards, unsafe conditions, near misses, incidents and health and safety concerns**, and empower our people to intervene or stop work where they reasonably believe there is an immediate risk to health or safety, without fear of reprisal for doing so in good faith.
- Monitor our health and safety performance, investigate adverse events, learn from incidents and good practice, and take appropriate corrective action.
- **Continually improve our OH&S management system and OH&S performance**, using monitoring, consultation, audit, review and learning to identify and implement opportunities for improvement.

Everyone working for or on behalf of the Ward Group has a responsibility to cooperate with our health and safety arrangements, follow established controls, take reasonable care of themselves and others, and contribute positively to maintaining safe and healthy workplaces.

This policy will be maintained as documented information, communicated throughout the Ward Group and made available to interested parties, as appropriate. It will be reviewed annually and following significant change, where appropriate, to ensure that it remains relevant and appropriate to the purpose and context of the Ward Group.



Signed: **Date:** September 2026

Name: James Balfour **Position:** Director

Quality Policy Statement

Statement of Intent

This policy applies to Ward Group Holdings and its subsidiaries, including Donald Ward Limited (Ward), HB Insulations (Notts) Limited, and Opteco UK Limited. These entities are collectively referred to as the Ward Group.

The Ward Group is committed to delivering consistent, reliable and high-quality products and services that meet the needs and expectations of our customers and other relevant interested parties.

The nature and scope of activities undertaken across the Ward Group vary between our businesses. Our Quality Management Systems therefore take account of the purpose, context, strategic direction and operational requirements of the Group and its individual companies.

The Board of Directors is committed to establishing, implementing, maintaining and continually improving an effective Quality Management System in accordance with the requirements of ISO 9001:2015.

Our Commitments

The Ward Group is committed to:

- **Understanding our customers and interested parties** and consistently working to meet their applicable needs, expectations and requirements.
- **Satisfying applicable requirements**, including relevant legal, regulatory, contractual and other requirements to which the Group subscribes.
- **Maintaining a Quality Management System that supports the strategic direction of the Ward Group** and the effective management of our operations.
- **Establishing and reviewing measurable quality objectives** at appropriate functions and levels, providing a framework for monitoring and improving quality performance.
- **Providing appropriate resources, competent people, information and infrastructure** necessary to operate and maintain effective processes and deliver quality products and services.
- **Promoting a culture of quality and accountability**, ensuring employees understand their responsibilities and the contribution they make to the effectiveness of the Quality Management System.
- **Monitoring and evaluating performance** through appropriate measures including audits, inspections, performance indicators, customer feedback and management review.
- **Addressing risks and opportunities** that may affect the conformity of our products and services or our ability to enhance customer satisfaction.
- **Continually improving the suitability, adequacy and effectiveness of our Quality Management System**, our processes and our overall quality performance.

The Board of Directors has overall responsibility for ensuring that this policy is implemented and that appropriate arrangements and resources are in place to support its commitments.

This policy provides the framework for establishing and reviewing the Ward Group's quality objectives. It will be maintained as documented information, communicated throughout the organisation and made available to relevant interested parties, as appropriate. All employees and those working on behalf of the Ward Group are expected to understand and apply the principles of this policy within their areas of responsibility.

The policy will be reviewed annually, and following significant change, where appropriate, to ensure that it remains relevant and supports the continuing strategic direction of the Ward Group.



Signed: **Date:** September 2026

Name: James Balfour **Position:** Director

CERTIFICATE OF INCORPORATION

No. 1292288

I hereby certify that

DONALD WARD LIMITED

is this day incorporated under the Companies Acts 1948 to 1967 and that the Company is Limited.

Given under my hand at Cardiff the 24TH DECEMBER 1976

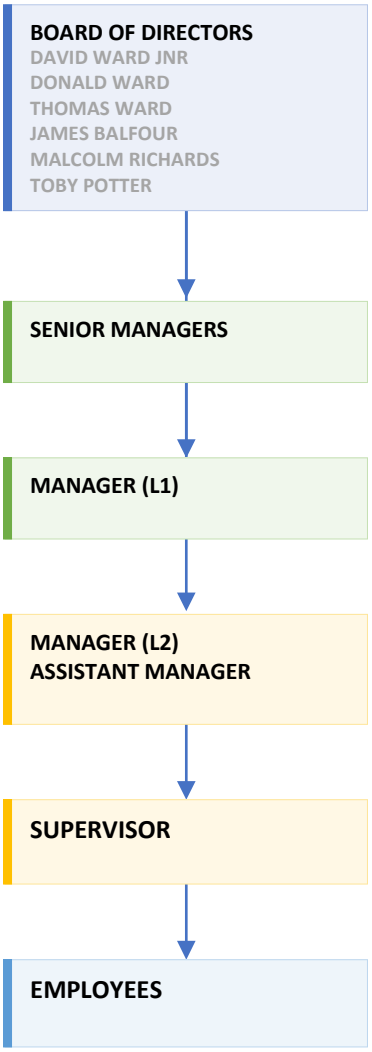
D. A. PENDLEBURY
Assistant Registrar of Companies

WARD

Contact Information

General Enquiries	**0345 337 0000**	
		enquiries@ward.com
Accounts	**0345 337 1010**	
		accounts@ward.com
Sales	**0345 337 5050**	
		sales@ward.com
Customer Services	**0345 337 0000**	
		Customer.services@ward.com

Organisation Chart











WARD

WARD Ilkeston,
Griffon Road, Quarry Hill Industrial Estate,
Ilkeston,
Derbyshire,
DE7 4RF

Tel: 0345 337 0000

WARD Woodville,
Moira Road,
Woodville,
Swadlincote,
Derbyshire,
DE11 8DG

Tel: 0345 337 0000

WARD Chesterfield,
Newbridge Lane,
Old Whittington,
Chesterfield
S41 9HY

Tel: 0345 337 0000

WARD Inningham,
Mineral Quay Road
Immingham,
Immingham Dock,
DN40 2LZ

Tel: 0345 337 0000